

METHOD AND APPARATUS FOR EVALUATING AN APPLICATION FOR A FINANCIAL PRODUCT

CROSS-REFERENCE TO RELATED APPLICATIONS

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This application is related to commonly-owned U.S. Patent Application Serial No. _____, filed June 21, 2001 (on even date herewith), Attorney Docket No. G03.012 for "METHOD AND APPARATUS FOR RISK BASED PRICING", and U.S. Patent Application Serial No. _____, filed June 21, 2001 (on even date herewith), Attorney Docket No. G03.013 for "METHOD AND APPARATUS FOR MATCHING RISK TO RETURN", the contents of each of which are incorporated by reference in their entirety for all purposes.

15 FIELD OF THE INVENTION

The present invention relates to methods and apparatus for making decisions regarding the approval of financial applications.

20 BACKGROUND OF THE INVENTION

Financial institutions offer a wide variety of different financial products to consumers and other entities ("applicants"). These products, such as loans or leases, are approved or disapproved based on information regarding a particular applicant and other information relating to the transaction. Particularly with respect to financial products offered to consumer applicants, financial institutions traditionally make approval decisions based primarily on the applicant's credit risk. Typically, an application for a financial product is received and "scored" using one or more credit risk models. Typical credit risk models include proprietary modes or fee-based models such as those offered by Equifax, Experian, or Trans Union (each of which generate so-called "FICO" scores based on a model developed by Fair, Isaac).

Use of these models, however, still requires that one or more individuals at the financial institution be given the final authority to approve a financial application. For example, an individual credit manager at a financial institution may be authorized to utilize his or her best judgment to make a final approval or disapproval of a consumer loan application after it has been scored using one or more credit risk models. That is, the credit manager uses his or her judgment to determine whether to, for example, lend money to an individual applicant with a given credit score. Unfortunately, this process can lead to inconsistent lending practices from a return on investment standpoint (e.g., one credit manager may approve a loan to an individual with a marginal FICO score which could result in a low return, while another manager may deny a similarly-situated individual).

Some consistency of application has been achieved through the use of tiered products. For example, a financial institution which provides leases for automobiles may establish several tiers of lease products, each having different criteria for eligibility, one of which is related to the applicant's credit score. This allows differential pricing of products based on historical performance within each product, and also eliminates some of the inconsistency of approvals which can result from blanket reliance on the discretion of credit managers.

However, there could be high risk deals within a tier, especially when the risk is near the tier cutoff. For certain types of financial products, there could also be collateral risk (e.g., where the collateral is an automobile, a particular automobile may have a faster than average depreciation rate). By simply approving or disapproving applications based on credit risk and loss risk calculations, the return on investment for a particular application may not be maximized. Further, too many applications must be approved manually. This can be a drain on resources and can lead to inconsistent application of approval standards.

It would be desirable to provide a system and method which reduces the amount of manual approval required in the financial application approval process. It would further be desirable to provide a system and method which
5 allows a financial institution to maximize its return on investment for financial products, such as loans and leases. It would further be desirable to provide such a system which is automated and which allows remote interaction over public or private networks.

10 SUMMARY OF THE INVENTION

To alleviate the problems inherent in the prior art, and to provide an improved decision making tool for approving or declining financial applications, embodiments of the present invention provide a system,
15 apparatus, method, computer program code and means for evaluating an application for a financial product.

In one embodiment, a system, apparatus, method, computer program code and means for evaluating an application for a financial product includes
20 receiving application data. Expected loss data are calculated, based at least in part on the application data. A return on investment for the application is then calculated based at least in part on the expected loss data.

According to one embodiment, the expected loss data are calculated
25 using one or more loss models. In one embodiment, an account level loss forecast model is used in conjunction with a termination event model to calculate an expected loss over the life of a product for which an application has been received. According to one embodiment, the calculated return on investment for the application is compared with one or more expected returns
30 on investment for the financial product to determine whether to approve or disapprove the application.

With these and other advantages and features of the invention that will become hereinafter apparent, the nature of the invention may be more clearly understood by reference to the following detailed description of the invention, the appended claims and to the several drawings attached herein.

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BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is a flow diagram depicting a process for evaluating an application for a financial product according to one embodiment of the present invention;

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FIG. 2 is a block diagram of a system consistent with the present invention;

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FIG. 3 is a block diagram of a lender device of the system of FIG. 2 pursuant to an embodiment of the present invention;

FIG. 4 is a table depicting an exemplary applicant database used in the system of FIG. 2;

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FIG. 5 is a table depicting an exemplary tier database used in the system of FIG. 2;

FIG. 6 is a table depicting exemplary loss estimate data used in the system of FIG. 2; and

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FIG. 7 is a flow diagram depicting a process for evaluating an application for a financial product according to a further embodiment of the present invention.

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DETAILED DESCRIPTION OF THE INVENTION

Applicants have recognized that there is a need to further reduce uncertainty in decisions regarding the approval of financial products. In particular, Applicants have recognized that there is a need to allow lenders to establish and enforce expected returns on investment (ROI) for particular
5 financial products.

For the purposes of describing embodiments of the present invention, a number of terms will be used herein. As used herein, the term "financial institution" will be used to refer to a bank, credit union, or other lender or entity
10 which extends credit to or otherwise underwrites financial products to applicants. As used herein, the term "lender" may be used interchangeably with the term "financial institution". As used herein, the term "applicant" is used to refer to an individual or entity which is applying for approval of a financial product offered by a financial institution. As used herein, the term
15 "financial product" is used to refer to a loan, lease, or other item of credit extended by a financial institution to an applicant. As used herein, the term "price" is used to refer to a fee or other cost of funds of a financial product which will be received by the financial institution if an application is approved. Example "prices" include the annual percentage rate (APR) received by a
20 financial institution for a loan, or basis points received by a financial institution for a lease product. Other types of "prices" are known to those skilled in the art.

Referring now to FIG. 1, a process 10 is shown according to one
25 embodiment of the present invention. Process 10 may be conducted by, or on behalf of, a financial institution to allow the financial institution to make application approval decisions according to embodiments of the present invention. In particular, process 10 provides a method by which the financial institution can establish and utilize target return on investment (ROI) factors in
30 the approval process for a financial product.

Process 10 begins at 12 where application information is received. This application information may be received directly from an applicant for a financial product such as a loan or a lease, or it may be received from an intermediary, such as a loan officer at a car dealership. The nature and extent of the application information received may vary depending on the particular needs of the financial institution and also depending on the nature of the financial product for which approval is sought. In general, application information received at 12 may include information identifying the application, information identifying collateral to be pledged in security of the financial product, and information regarding the financial aspects of the application.

For example, where the financial product is a car lease, the application information received may include: the applicant's social security number and contact information, a vehicle identification number (VIN) of the vehicle being leased, mileage information regarding the vehicle being leased, the amount of the requested lease, etc. Other information relating to the applicant's credit may also be received at this time, such as a credit rating of the applicant. This credit rating and other credit information may be received from a third party, such as a commercial credit rating service such as the service offered by Experian or Fair, Isaac. In one embodiment, the credit rating may be represented, for example, by a so-called "FICO" credit score. In other embodiments, the credit information may be generated after receipt of the application information. Those skilled in the art will recognize that any of a number of rating systems may be used, and that a combination of one or more systems may also be used to generate credit information used with embodiments of the present invention.

Once this application information has been received, processing continues at 14 where the system of the present invention operates to calculate risk and loss data for the particular applicant and for the particular financial product requested. For example, these risk and loss calculations may include calculations determining the probabilities of a number of different

termination events occurring during the life of the financial product (e.g., early
payoff of a lease, etc.). These risk and loss probabilities are transformed into
financial loss numbers for the particular product. In particular, a gross loss
severity for each month of the expected term of the financial product is
5 generated.

Processing continues at 16 where a return on investment (ROI) for the
application based on the requested financial product is calculated. In
particular, the ROI calculated is based on the expected net income (NI) and
10 the annualized net investment (ANI) is calculated, taking into account the
gross loss severity calculated at 14. Once this ROI for the application is
generated, processing continues at 18 where a decision to approve or not to
approve the application is made by comparing the calculated ROI with a
stored expected ROI for the particular product. In one embodiment, a number
15 of expected ROIs are established by the financial institution based on different
product tiers. At 18, the calculated ROI is compared with the expected ROI
established by the financial institution for the particular financial product which
is the subject of the application.

20 A financial institution's expected ROI may be established in any of a
number of ways. In one embodiment, the expected ROI is based on historical
portfolio performance. In other embodiments, the expected ROI is established
using techniques described in commonly-assigned and co-pending U.S.
Patent Application Serial No. _____, filed _____ (on even
25 date herewith), Attorney Docket No. G03.013 for "METHOD AND
APPARATUS FOR MATCHING RISK TO RETURN".

The result is a system and method which further reduces the number of
judgment calls which must be made in financial product approval processes,
30 and which allows an entity to establish and enforce expected ROI objectives
for a variety of types of financial products. Further details and alternatives of
each of these process steps will be described further below.

Referring now to FIG. 2, a system 100 pursuant to one embodiment of the present invention is shown. System 100 includes at least one applicant device 110 in communication with at least one lender device 120. Lender device 120 is in communication with one or more credit risk and loss model(s) 130, 140.

As used herein, devices (such as applicant device 110 and lender device 120) may communicate, for example, via a communication network 150, such as a Local Area Network (LAN), a Metropolitan Area Network (MAN), a Wide Area Network (WAN), a proprietary network, a Public Switched Telephone Network (PSTN), a Wireless Application Protocol (WAP) network, a wireless network, a cable television network, or an Internet Protocol (IP) network such as the Internet, an intranet or an extranet. Moreover, as used herein, communications include those enabled by wired or wireless technology. Security measures, known to those skilled in the art, may be used with embodiments of the present invention to ensure data security and privacy as data is moved between devices and stored at devices such as devices 110 and 120.

In one embodiment of the present invention, each applicant device 110 communicates with one or more remote, World Wide Web ("Web")-based lender devices 120 (e.g., configured as a Web-server) via the Internet. Although some embodiments of the present invention are described with respect to information exchanged using a Web site, according to other embodiments information can instead be exchanged, for example, via: a telephone, an Interactive Voice Response Unit (IVRU), electronic mail, a WEBTV® interface, a cable network interface, and/or a wireless communication system.

Applicant device 110 and lender device 120 may be any devices capable of performing the various functions described herein. For example,

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Any of a number of different types (and combinations) of models may be used. For example, a credit risk model 130 such as the models offered by Experian or Fair, Isaac may be used to generate a FICO score for a particular applicant. These credit risk models typically generate an assessment of an applicant's future risk of non-payment. Other proprietary and fee-based systems may also be used in conjunction with embodiments of the present invention. Data from one or more credit risk models 130 are used to identify an applicant's eligibility for one or more financial products as will be described further below.

Details of one embodiment of lender device 120 will now be described by referring to FIG. 3 which is a block diagram of the internal architecture of an illustrative lender device 120. As illustrated, lender device 120 includes a microprocessor 205 in communication with a communication bus 210. Microprocessor 205 may be a Pentium, RISC-based, or other type of

processor and is used to execute processor-executable process steps so as to control the elements of lender device 120 to provide desired functionality.

Also in communication with communication bus 210 is a
5 communication port 215. Communication port 215 is used to transmit data to and to receive data from external devices, such as applicant device 110, and/or model(s) 130. Communication port 215 is therefore preferably configured with hardware suitable to physically interface with desired external devices and/or network connections. In one embodiment, applications for
10 financial products are received from applicant device 110 via the Internet through communication port 215.

An input device 220, a display 225 and a printer 230 are also in communication with communication bus 220. Any known input device may be
15 used as input device 220, including a keyboard, mouse, touch pad, voice-recognition system, or any combination of these devices.

Display 225, which may be an integral or separate CRT display, flat-panel display or the like, is used to output graphics and text to a user in
20 response to commands issued by microprocessor 205. Such graphics and text may comprise a user interface as described herein. Printer 230 is an optional output device that produces a hardcopy of data using ink-jet, thermal, dot-matrix, laser, or other printing technologies. Printer 230 may be used to produce a hardcopy of application data or other data produced by or used
25 with embodiments of the invention.

A random access memory (RAM) 235 is connected to communication bus 210 to provide microprocessor 205 with fast data storage and retrieval. In this regard, processor-executable process steps being executed by
30 microprocessor 205 are typically stored temporarily in RAM 235 and executed there from by microprocessor 205. A read-only memory device (ROM) 240, in contrast, may be provided to permit storage from which data can be retrieved

but to which data cannot be stored. Accordingly, ROM 240 is used to store invariant process steps and other data, such as basic input/output instructions and data used during system boot-up or to control communication port 215.

5 A data storage device 250 stores processor-executable process steps comprising a program 252. Microprocessor 205 executes processor-executable process steps of program 252 in order to perform the functions set forth herein.

10 The data stored in data storage device 250 may be in a compressed, uncompiled and/or encrypted format. Furthermore, stored in data storage device 250 may be program elements that may be necessary for operation of server 200, such as an operating system and "device drivers" for allowing
15 microprocessor 205 to interface with devices in communication with communication port 215. These program elements are known to those skilled in the art, and need not be described in detail herein.

20 Data storage device 250 also stores (i) an applicant database 300, (ii) a tier database 400, and (iii) loss estimate(s) data 500. The databases and data stores are described in detail below and depicted with exemplary entries in the accompanying figures. As will be understood by those skilled in the art, the schematic illustrations and accompanying descriptions of the databases presented herein are exemplary arrangements for stored representations of information. A number of other arrangements may be employed besides those
25 suggested by the tables shown. Similarly, the illustrated entries of the databases represent exemplary information only; those skilled in the art will understand that the number and content of the entries can be different from those illustrated herein.

30 Referring now to FIG. 4, a table is shown representing application database 300 that may be stored at or accessible to lender device 120 according to an embodiment of the present invention. The table includes

entries identifying particular applications which have been received for approval using techniques of the present invention. The table also defines a number of fields 302-310 for each of the entries. The fields specify: an applicant identifier 302, applicant information 304, collateral information 306, credit information 308, and other information 310. The information in database 300 may be created and updated, for example, based on information received from individual applicant devices 110. The information in database 300 may also be based on, for example, application information received via mail, telephone or other communication mediums and then entered into database 300.

Applicant identifier 302 may be, for example, an alphanumeric code associated with a particular applicant who has submitted an application for approval via system 100. In one currently-preferred embodiment, applicant identifier 302 is an individual's social security number or an entity's federal tax identification number.

Applicant information 304 may include information identifying the applicant such as, for example, the applicant's name and address and other contact information.

Collateral information 306 may include information particularly identifying one or more items of collateral which are intended to secure a financial product if the application is approved. For example, where the collateral is a vehicle such as an automobile, the collateral information may include a vehicle identification number (VIN) and mileage information for the particular automobile. Other information may also be provided to further identify the item (or items) of collateral.

Credit information 308 includes information identifying, for example, a credit score or other information indicating the credit worthiness of the applicant identified by applicant identifier 302. This information may be

provided by credit risk model(s) 130. A number of proprietary and fee-based credit scoring models are known in the art and may be used to provide credit information 308.

5 Other information 310 may include other data used to identify the particular application to be approved or disapproved using techniques of the invention. For example, the amount of money to be financed, an amount of a down payment (if any), information identifying the applicant's payment to income ratio, information identifying the applicant's total debt ratio, or the like
10 may be provided in field 310. Those skilled in the art will recognize that a number of other types of information may also be provided in database 300 to assist system 100 in making an approval decision. Further, the example datasets shown in FIG. 3 (as well as the other figures to be discussed) relate to automobile financial products. Those skilled in the art will recognize that
15 other types of financial products may also benefit from techniques of the present invention.

Referring now to FIG. 5, a table is shown representing tier database 400 that may be stored at or accessible to lender device 120 according to an
20 embodiment of the present invention. The table includes entries identifying particular product tiers which have been established by a lender. In the exemplary table of FIG. 5, three tiers of lease products and three tiers of loan products are shown for automobiles. The table also defines fields a number of fields 402-406 for each of the entries.

25 The fields specify: a product identifier 402, a product description 404, and a ROI target 406. The information in database 400 may be periodically specified and updated by a lender to establish different financial product tiers and ROI targets for those tiers. Each type of product (in the examples used
30 herein, a lease and a loan are different product types) may have different ROI targets established by the lender. For example, leases may be broken into three product types, one for individuals having excellent credit. A lower ROI

may be acceptable for this product than for a lease intended for individuals presenting a higher credit risk. The product identifier, description and ROI target may be modified by a lender as needed to adjust to market fluctuations and other factors. The established ROI target or hurdle may be generated in a
5 number of ways by the lender. One desirable approach is described in commonly-owned, co-pending U.S. Patent Application Serial No. _____, filed on even date herewith, for "METHOD AND APPARATUS FOR MATCHING RISK TO RETURN", (Attorney Docket No. G03.013).

10 Referring now to FIG. 6, a table is shown representing loss estimate(s) data 500 that may be generated by lender device 120 according to an embodiment of the present invention. The table includes data entries calculated using input from loss model(s) 140 to estimate the probability of losses occurring as a result of early termination of a product for which an
15 application has been received. The table includes a number of fields 502-512 for each of the entries. The table of FIG. 6 is an example of a table generated for an application for an automobile lease. The fields included in the example include an applicant identifier 502 (preferably the same as or relating to the applicant identifier 302 of FIG. 4), a termination month 504 (representing each
20 month of a lease product; the example is for a 60-month lease), and several termination scenarios 506-512 (repossession, early payoff or "quasi-repossession", insurance loss, and early turn-in). The values in each of the fields 506-512 are estimates generated using one or loss more model(s) 140, and will be described more fully below in conjunction with a description of the
25 process of FIG. 7.

The data represented by the table of FIG. 6 are presented here for illustrative purposes only. Those skilled in the art will recognize that other types and formats of data may also be used, depending on the type of
30 financial product for which approval is sought. Further, this data is used in an intermediate calculation step and need not be permanently stored in system 100. Once the data represented by the table of FIG. 6 has been generated,

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5 further calculations are performed to generate individual loss severity dollar amounts for each month and for each termination scenario. The monthly loss severity dollar amounts are generated based on the expected market value of the collateral for each termination scenario compared to the book balance of the collateral for each scenario. A subsequent table may be generated (not shown) to represent these dollar amounts.

10 Similar tables (not shown) may be generated to present loss data for an automobile loan. In such an example, different termination events may be calculated, including, for example: repossession, non-collateralized loss and early pay-off. Models known to those skilled in the art may be used to estimate loss probabilities for each month of the loan.

15 Referring now to FIG. 7, a process 600 is shown. Process 600 is one embodiment of a process for approving financial applications according to one embodiment of the present invention. Process 600 may be performed under the direction of program 252 of lender device 120 (as shown in FIG. 3, for example). In some embodiments, portions of process 600 may be performed by different devices to achieve the result of an approval decision. To facilitate
20 understanding of features of the present invention, an example will be described in conjunction with a description of FIG. 7. In the example, an applicant is an individual consumer requesting approval of an automobile lease.

25 Processing begins at 602 where application information is received. This application information may include the information stored at application database 300 (FIG. 4) and may be received from applicant device 110. Information received at 602 includes information necessary to identify the applicant, the financial product requested, and collateral information (if any).
30 For example, the individual consumer applying for an automobile lease may submit (or have an agent submit) application information including: the consumer's name and address, the consumer's social security number or

federal tax identifier, information identifying the automobile (including the VIN and mileage information), and other information identifying the nature of the lease (e.g., 20% down, 7% income ratio, etc.). This information may be stored in application database 300.

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Processing continues at 604 where one or more credit risk models are executed based on the received application information. For example, in the automobile leasing illustration, a credit risk model (such as credit risk model 130 of FIG. 2) may be executed to determine a risk of repossession of the vehicle (e.g., based on applicant's default of the lease terms). This credit risk model may result in the generation of a credit risk score (such as a FICO score or other score) which is stored in application database 300. Applicants have found that further calibrating the credit risk model by using the actual frequency of repossession over the first 24 months of automobile leases (or loans) has been useful to achieve greater accuracy in the forecasting of portfolio losses.

The credit risk score may be used to identify an appropriate product tier at 606. For example, some products, such as automobile leases and loans, may be aggregated into different pricing tiers or categories. An example of tier pricing may be seen by referring to FIG. 5, where three tiers of lease products (L0001-L0003) and three tiers of loan products (F0001-F0003) are shown. Each tier is established by the lender based on, for example, loss data for each type of product. For example, an applicant for an automobile lease may qualify for tier L0001 if his payment to income ratio is less than 10% and if his FICO score is greater than 685. This lease product may have greater features than products in other tiers because the applicant who qualifies for this tier is a relatively low risk applicant. A lender may modify these tiers on a regular basis.

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Once a product tier has been identified at 606, processing continues to 608 where one or more loss model(s) are executed (such as loss model(s)

[illegible]

- 15 with automobile leasing or financing, Applicants have found that estimation of
the future value of a vehicle used as collateral for a lease or loan may be
performed using any of a number of known techniques. For example, the
technique referred to as "Winter's Multiplicative Seasonal Time Series"
forecasting method may be used. As another example, a technique
20 calculating an exponential decay between the vehicle's manufacturer
suggested retail price (MSRP) and the residual value at the end of term may
be used as well. Those skilled in the art will recognize that other techniques
may also be used to facilitate the forecasting of potential losses.

- insurance loss, and early turn-in). These loss estimates are provided for each month during the term of the lease product (here, over 60 months). Given the risk, the term, and whether the collateral vehicle is new or used, loss models

may be used to generate an estimated probability for each termination scenario for a given application.

For example, if the lease term is 60 months, the model generates 60
5 different loss probabilities for each of the four termination events. Together
with full term (no loss), there are 241 scenarios for this example. Applicants
have found that, as compared to payment volatility, these premature
termination events can be easier to model. Only the distinct month-event
scenarios need be considered in many cases, versus the Monte Carlo
10 methods which may be used to simulate payment volatility. Nevertheless, any
of a number of different loss estimation techniques may be used.

Each of the loss estimates are calculated using the system referred to
as "Cox Regression" analysis. Where historical and/or actuarial data is
15 available and useful, this may be used to augment the Cox Regression
analysis. As can be seen in the example of FIG. 6, repossessions and early
turn-ins (especially later in the life of the product) are a big portion of potential
losses that a lender may face.

20 A similar table of expected loss probabilities might be generated for an
application for an automobile loan, except that the early termination scenarios
for a loan are slightly different than the early termination scenarios for a lease.
Early termination scenarios for a loan may include: repossession, non-
collateralized loss, and early payoff. Those skilled in the art will recognize that
25 lenders utilize a number of loss models to estimate the probability of loss for
each of these scenarios. These and other models may be used to estimate a
likelihood of loss for other products such as loans.

Once loss model(s) have been executed at 608 (and loss probability
30 data such as the example data of FIG. 6 have been generated), processing
continues to 612 where an expected loss for the application is calculated. This
expected loss, or gross loss severity, is calculated for each scenario

generated by the loss model(s) at 608. Using collateral information and other data from the application (stored, e.g., in application database 300), the current balance on-book is calculated (e.g., using simple interest) from the amount financed to the end-of-term residual value. The market value for the collateral is then calculated for the particular termination scenario. The Winter's Model referred to above may be used to estimate the future market value. The difference between the book value and the market resale value is the gross loss severity. Processing at 612 calculates the gross loss severity for each month on book for which a potential termination event may occur.

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Processing continues at 614 where a potential return on investment (ROI) is calculated. For each month's loss scenario, the calculated gross loss severity and the tier price are fed into a ROI model along with other data regarding the particular application. The ROI model then calculates the net income (NI) and annualized net investment (ANI) for each of the termination events as well as the full term event. The potential ROI is calculated by taking the ratio of the expected NI to the expected ANI.

This calculated potential ROI is compared to an established ROI target or hurdle received at 620 (e.g., from tier database 400 of FIG. 5) to determine if the potential ROI which will be realized for a given application exceeds the ROI target for that particular product. If the potential ROI exceeds the ROI target or hurdle, the application is approved at 622. The established ROI target or hurdle may be generated in a number of ways by the lender. One desirable approach is described in commonly-owned, co-pending U.S. Patent Application Serial No. _____, filed on even date herewith, for "METHOD AND APPARATUS FOR MATCHING RISK TO RETURN", (Attorney Docket No. G03.013), the contents of which are hereby incorporated in their entirety herein for all purposes.

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According to one embodiment of the present invention, the application approval decision at 622 may be communicated to the applicant or an agent

of applicant via communication network 150 (FIG. 2). If the potential ROI does not exceed the ROI target or hurdle, the application is declined. Processing may revert to 602 where the application is resubmitted. In some embodiments, room for a manual decision to approve may be built-in to the process by allowing a manual decision to be made for applications which fail to meet the ROI target, but which are within a predetermined range (e.g., within 10% of the target), or based on other factors (e.g., based on information regarding the lender's volume targets, etc.).

10 According to one embodiment of the present invention, product tiers and pricing decisions may be augmented with yield management techniques to provide further assistance in pricing. According to one embodiment of the present invention, product tiers are selected, where appropriate, with information collected from surveys conducted periodically. For example, 15 prices for different risk segments (quantified by credit risk models) are generated. In one embodiment, a funding to approval ratio (FTAR) is obtained for different prices. This provides a probabilistic quantity to manage net income. The expected net income is FTAR multiplied by the net income at a given price. The price that gives the maximum expected net income may be 20 selected as the price for a given risk segment for a given product. This information may be used to establish pricing for different tiers. This selected price may not necessarily fall within the target ROI for the product, in which case the lender may choose to either relax the target ROI or disapprove the application. In either event, such surveys will allow the lender to have a more 25 clear understanding of the competitive marketplace so that it may more appropriately respond to applicants.

Although the present invention has been described with respect to a preferred embodiment thereof, those skilled in the art will note that various 30 substitutions may be made to those embodiments described herein without departing from the spirit and scope of the present invention.